



Starting Teamviewer Customer module

Go to <http://sussol.net>

Click the "Remote Support (Win) Link

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Sustainable People

external links

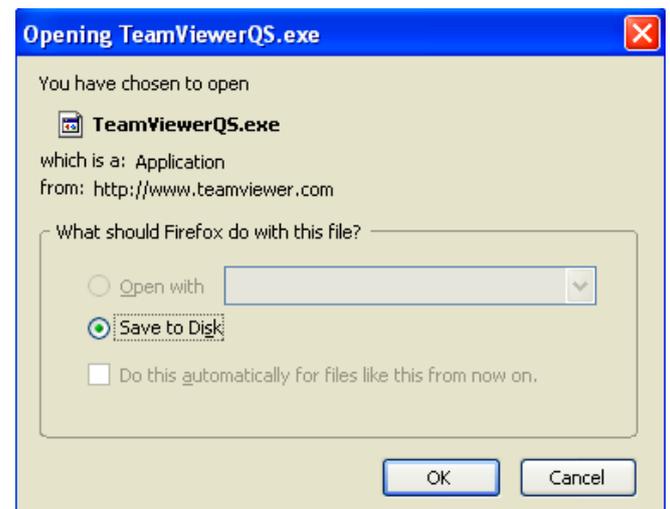
Remote Support (Win)

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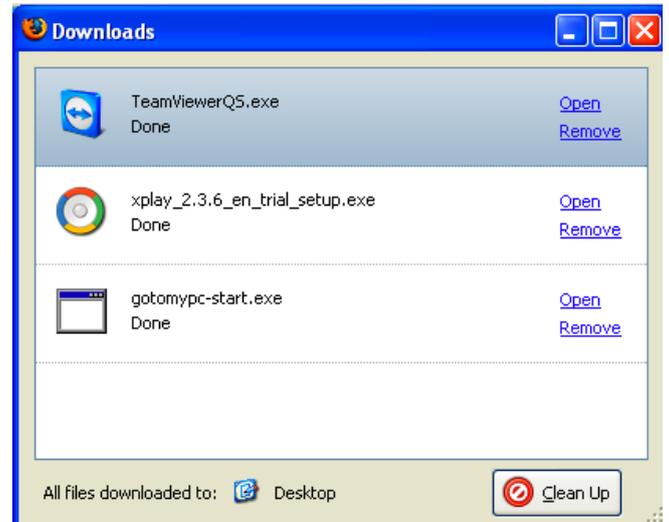
If your browser asks what to do: Save the file





Once downloaded, click the "Open" link

If your browser doesn't have an "open" link, then find the file and double-click it to run it. If Windows asks if you really want to run the program, click "Yes" or "OK" or "I'm sick of silly Windows questions" buttons.



Sustainable Solutions Teamviewer will start

At first it might just show a number like "192.168.1.3" - wait until it shows an ID and password as above, then tell us those numbers by email or Skype, and we're away.

You can end the session at any time, and we can only access your computer if you have Teamviewer running, and you have told us the password (you get a different password each time), so you're safe!

